

Case History



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Based in South Africa and with over 20 years of smart business innovations and solutions experience, Anderson Group is one of South Africa’s leading BPO organisations as well as an innovator in the use of capture technology.

Anderson Scanning Technologies (AST) forms part of Anderson Group and supports organisations looking to convert paper documents into digital. Using the latest technology available, AST offers the capability to capture documents of all sizes, thickness and structure. These include archival pages, books, microfilm, photographs and audiotapes.

After winning a contract to scan all of South Africa’s land registry documents (deeds), AST needed a scanning solution for this prominent government project that had the ability to process high volumes of historical documents at speed and with optimal image quality.

The project was to scan 700 million deed documents over a three year period. These documents ranged from the late 19th century to more recent years, and they varied in quality and structure, many sourced from bound books, which had their spines guillotined to permit scanning at higher speeds.

After an extensive evaluation of other scanning solutions on the market, AST selected the ibml solution based on its ability to process high volumes of poor quality documents, which can be difficult to process at high speed. AST purchased seven (7) high end scanning systems from ibml to be split between their Johannesburg and Cape Town factories, which are where most of the deeds are stored by the South African government.



ibml’s SoftTrac® software, which can control the operation of various scanners including the ImageTrac® and associated scan processes, was of significant value to AST, proving to be extensive and easy to configure with a powerful information management engine.

ibml’s ImageTrac scanners utilize optional image enhancement technology, which can be set to ‘archival mode’. This proved important in creating quality images where the original contrast in these older documents was poor.

“In testing, ibml’s solution platform proved its capability and was the natural choice to meet this demanding application requirement,” said AST CFO Fabian Anderson.